## Paulette Sears Counseling, LLC

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### **Notice of Privacy Practices**

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE READ THIS NOTICE CAREFULLY.

Your health record contains personal information about you and your health. This information, which may identify you and relates to your past, present, or future physical or mental health or condition and related health care services, is referred to as Protected Health Information ("PHI"). This Notice of Privacy Practices describes how I may use and disclose your PHI in accordance with applicable law. It also describes your rights regarding how you may gain access to and control your PHI.

I am required by law to maintain the privacy of PHI and to provide you with notice of my legal duties and privacy practices in respect to PHI. I am required to abide by the terms of the Notice of Privacy Practices. I reserve the right to change the terms of my Notices of Privacy Practices at any time. Any new Notice of Privacy Practices will be effective for all PHI that I maintain at that time. I will provide you with a copy of the Revised Notice of Privacy Practices by posting a copy on my website, sending a copy to you in the mail upon request, or providing one to you at your next appointment.

#### **HOW I MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU:**

<u>For Treatment:</u> Your PHI may be used and disclosed by those who are involved in your care for the purpose of providing, coordinating, or managing your health care treatment and related services.

**For Payment:** Your PHI may be used or disclosed so that I can receive payment for the treatment services provided to you. This will only be done with your authorization. Examples of payment-related activities are: making a determination of eligibility or coverage for insurance benefits, processing claims with your insurance company, reviewing services provided to you to determine medical necessity, or undertaking utilization review activities. If it becomes necessary to use collection processes due to lack of payment for services, I will disclose the minimum amount of PHI necessary for purposes of collection.

**For Healthcare Operations:** I may use or disclose, as needed, your PHI in order to support my business activities, including, but not limited to: reminding you of your appointments, licensing, and conducting or arranging other business activities. For example, I may share your PHI with third parties that perform various business activities (e.g. billing services) provided I have a written contract with the business that requires it to safeguard the privacy of your PHI.

**Required by Law:** Under the law, I must make disclosures of your PHI to you upon you request. In addition, I must make disclosures to the Secretary of the Department of Health and Human Services for the purpose of investigating or determining my compliance with the requirements of the Privacy Rule.

# <u>Following is a list of the categories of uses and disclosures permitted by HIPAA without an</u> authorization.

Abuse and Neglect Judicial and Administrative Proceedings

Emergencies Law Enforcement

National Security Public Safety (Duty to Warn)

<u>Without Authorizations:</u> Applicable law and ethical standards permits me to disclose information about you without your authorization only in a limited number of other situations. The types of uses and disclosures that may be made without your authorization are those that are:

- Required by law, such as the mandatory reporting of child abuse or neglect or mandatory government agency audits or investigations (such as the state licensing board or health department)
- Required by Court Order
- Necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. If information is disclosed to prevent or lessen a serious threat, it will be disclosed to a person or persons reasonably able to prevent or lessen the threat, including the target of the threat.

<u>Verbal Permission.</u> I may use or disclose your information to family members that are directly involved in your treatment with your verbal permission.

<u>With Authorization.</u> Uses and disclosures not specifically permitted by applicable law will be made only with your written authorization, which may be revoked.

#### YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding your personal PHI maintained by my office. To exercise any of these rights, please submit your request in writing to this therapist, Paulette Sears, at Paulette Sears Counseling, LLC, 927A S. 8<sup>th</sup> St., Ste. 300, Manitowoc, WI 54220.

- Right of Access to Inspect and Copy. You have the right, which may be restricted only
  in exceptional circumstances, to inspect and copy PHI that may be used to make
  decisions about your care. Your right to inspect and copy PHI will be restricted only in
  those situations where these is compelling evidence that access would cause serious
  harm to you. I may charge a reasonable cost-based fee for copies.
- **Right to Amend.** If you feel that the PHI I have about you is incorrect or incomplete, you may ask me to amend the information, although I am not required to agree to the amendment.
- Right of Accounting of Disclosures. You have the right to request an accounting of certain of the disclosures that I make of your PHI. I may charge you a reasonable fee if you request more than one accounting in any 12 month period.
- **Right to Request Restrictions.** You have the right to request a restriction or limitation on the use or disclosure of your PHI for treatment, payment, or health care operations. I am not required to agree to your request unless the request is to restrict disclosure of PHI to a health plan for purposes of carrying out payment or health care operations and the PHI pertains to a health care item or service that you paid for out of pocket. In that case I am required to honor your request for a restriction.
- **Right to Request Confidential Communication.** You have the right to request that I communicate with you about medical matters in a certain way or at a certain location.
- **Breach Notification.** If there is a breach of unsecured protected health information concerning you, I may be required to notify you of this breach, including what happened and what you can do to protect yourself.
- **Right to a Copy of this Notice.** You have a right to a copy of this notice.

#### **COMPLAINTS**

If you believe I have violated your privacy rights, you have the right to file a complaint with writing with this therapist, Paulette Sears, or with the Secretary of Health and Human Services at, 200 Independence Avenue, S.W., Washington D.C. 20201, or by calling (202) 619-0257. I will not retaliate against you for filing a complaint.